



## **RETURN POLICY**

***We want you to love what you buy from us, but we get it – sometimes it just doesn't work out. Whether you didn't like it, or it didn't work as expected, we'll try to make it right. If you'd like to make an exchange or return, here's what you need to know.***

1. You have up to thirty (30) days after purchase to exchange or return most items, unless noted in our exceptions. You must provide your receipt, and we will refund the purchase price to the original form of payment. Purchases made with a gift card will be refunded for an exchange item(s) of the same value. If the purchase was made with a credit/debit card, you will need your card transaction receipt.
2. All items to be returned must be unopened and/or unused and in the same packaging as when purchased. Items will not be accepted for refund if they have been opened and/or used.
3. Items opened and returned with a noticeable manufacturers' defect will be refunded in full in the original form of payment. Return must be within thirty (30) days of purchase.
4. Clothing – baby, toddler and maternity wear that is new, unused and has all tags may be exchanged or returned within thirty (30) days of purchase.
5. Breast Pumps – for safety purposes, breast pumps will only be refunded or exchanged within thirty (30) days of purchase if they are unopened, unused and in the original sealed packaging.
6. Items purchased from a gift registry may be returned for a merchandise credit or exchange only, and must be returned within thirty (30) days of the purchase date or registry date whichever date is later. Items will be cross-checked against the registry purchase list for verification before confirmation of processing the return.

### **Not Eligible For Return/Refund**

1. Items without an original receipt or gift receipt
2. Personalized or monogram items
3. Gift Certificates
4. Clearance Items
5. Special orders
6. Delivery/Shipping and/or assembly fees are nonrefundable.

***Special Note–Large Parcel items will incur a seventy dollar (\$70.00) restocking fee. (Cribs, mattresses, travel systems, car seats, playards, strollers, beds)***